



**A++ PEP Fares
between Switzerland and North America/Central America
for sales period until 31.12.2017**

**Valid for countries (PoS = PoO):
CH**

		Zone I		Zone II		Zone III		Zone IV	
		Agent	Companion	Agent	Companion	Agent	Companion	Agent	Companion
		EUR 359	EUR 419	EUR 389	EUR 449	EUR 449	EUR 509	EUR 549	EUR 609
NORTH & CENTRAL AMERICA	USA	ATL			ABQ		DEN		ANC
		BDL			AUS		LAS		HNL
		BOS			BHM		LAX		SJU
		NYC			CHI		PDX		
		PHL			CLE		PHX		
		PIT			CLT		SAN		
		RIC			CVG		SEA		
		WAS			DFW		SFO		
					DTT		SJC		
					FLL		SLC		
					FWA				
					HOU				
					IND				
					MEM				
					MIA				
					MSP				
					MSY				
					OMA				
					ORL				
			RDU						
			STL						
			TPA						

All together
more



Atlantic Joint Venture

		Zone I	Zone II	Zone III	Zone IV
	CA	YHZ YMQ YOW YTO YYT		YEA YVR YYC	
	MX & CAM			CUN GDL MEX PTY	GUA SAL SJO

Roundtrip Fares in EUR, Airport Fees and Taxes apply- as filed in the CRS at the time of ticketing.



Rule for A++ PEP FARES ex CH to destination NATL

Eligibility	Employees of IATA and NON IATA Travel Agencies. For LH: Lufthansa Experts members (Travel Agents) are eligible. Eligible passengers are entitled to bring 1 travel partner (surcharge may apply) along. Both passengers must travel together for the entire journey.
Blackoutdates	01.07.2017 – 31.08.2017 & 17.12.2017 – 1.1.2018
Flight Application	Longhaul: LH/UA/AC/OS/LX/SN operated by LH/UA/AC/OS/LX/VO/WK/SN/ZX operated flights only - within North America AC/UA/ZX - within Europe: AC/LH/LX/OS/SN/UA operated by LH/CL/EN/OS/LX/WK/2L/SN operated flights only
Reservations / ADVP	Reservations can be made earliest 2 months and must be done at least 7 days before departure. Waitlist not permitted.
	Reservations must be done at least 7 days before departure.
Ticketing	Ticketing within 72 hours of reservation.
Minimum Stay	2D
Maximum Stay	12 months
Stopovers	Not permitted
Transfers	A max. of 3 transfers permitted in each direction: Max. 2 in Europe in each direction. Max. 1 in North America
Open Jaw	Open Jaw permitted provided the open segment is within Switzerland or within Area 1
Travel Period	07.02.2017 - 28.02.2018 (blackouts apply - check Blackoutdates)
Sales Period	Till – 31.12.2017
Rebooking & Refund	Rebooking permitted against a fee of 210,- CHF per transaction Fare is non refundable
Rerouting	Not permitted
Children / Infants	No applicable discount.
Booking class	- Economy: K-Class
Fare Basis Code	- Economy: KAXPEP1 for agent ; KAXPEP2 for travel partner / companion.
Taxes and Surcharges	YQ not applicable, YR is applicable Airport Fees and Taxes apply – as filed in the CRS at the time of ticketing
Mileage Programs	No mileage accrual allowed / No mileage upgrade allowed.
Baggage & ASR	1 st bag is included



Ticket Issuance Information

Ticket issuance information

The following information is relevant for all A++ carriers (AC/ UA/ LH/ LX/ OS/ SN).

Ticketstock	In accordance with IATA Resolution 852, use the airline's CIP plate that is involved in the itinerary. Tickets have to be issued by IATA agents or A++ Airlines Sales Offices on the AJV airlines (AC/LH/LX/OS/SN/UA) ticket stock only. (e.g. LH-ticketstock for LH, OS-ticketstock for OS etc.). Longest portion / leg (here: transatlantic) determines ticket stock.
Ticket Type	Tickets have to be issued as etix.
Tourcode / IT Code	For Carrier LH/LX/OS/SN/UA please apply IT Code: ITAJVPEP17 For AC please apply ITCHNETBSPEC.
PNR entry (mandatory)	For: LH/LX/OS/SN/UA: OSI element to indicate PEP Fare & Approval Code (if applicable): "OS xx PEP FARE/NO FQTV PERMITTED" & Approval Code (if applicable) (e.g. "OS LH PEP FARE ..." for LH ; "OS OS PEP FARE..." for OS , "OS LX PEP FARE..." FOR LX, etc.) For: AC: OSI AC DEAL CIC50/ITCHNETBSPECIAL & Approval Code To ensure correct airport IRREG handling, all LX PNRs have to contain the following OSI element: OSI LX AD FARE - SPECIAL RBKG VOL/INVOL CONDITIONS APPLY
Form of Payment	Agent to refer to responsible local A++ carrier's sales office / Vendor // Payments are non-refundable
Commission	PEP fares are non-commissionable.
Irregularities	No denied boarding compensation will be paid / no re-protection on other airlines.
EndoBox	NONREF/ FL/ CHG RESTRICTED - AND - CHECK FARE NOTE
Approval Code	"Agent to fax completed form Attachment "A" to IATA Resolution 880 to: LH sales office by fax (...) or as attachment via e-mail to (...) Once a PEP fare has been approved by respective A++ Carrier the carrier specific approval code (if applicable) has to be entered in the endorsement box (e.g. LH authorization code "LH12345" or OS authorization code AT11/0105). The approval code must also be entered in the PNR as an SSR element.
Issuance process	Please note that issuance processes may vary according to country / issuing airline.
General	PEP fares could be withdrawn or amended at any time without prior notice or grace period



Local Contact Information

Additional Information

LX Procedure:

IATA Agents

Bookings must be made according rules

IATA Travel Agent issues the ticket according conditions

Non IATA Agents:

Booking must be made according rules

Non IATA agent requests PEP ticket via [online application form](#). Ticket will be issued by LX

Payment: credit card only. **Please contact 0900 85 1000 (CHF0.50 / min) to provide CC Details.**

Additional charges: Optional payment fee CHF22 / Ticketing fee CHF30

LH Procedure: (for experts agents only):

Galileo

PNR entry:

- RQ.GENR/LH*MyExpPEP RQST (IATA No, Agency, ZIP, City)

- OSI LH PEP plus your eXperts number

- Close the PNR

The authorization will follow by Q.

Amadeus

- QE/ZRHLH0100/44C7 (IATA No, Agency, ZIP, City)

- OSI LH PEP plus your eXperts number

- Close the PNR

The authorization will follow by Q.

Sabre, Worldspan

Fax 043 430 08 36

The authorization will follow via Fax.

AC Procedure:

Send email with PNR to saleszrh@aircanada.ca

Sales Support will reply to email with an approval code to be entered into Endo Box

OS Procedure:

Send e-mail with PNR to: salesupport.ch@austrian.com

Sales Support will reply to email with an approval code to be entered in the ticket.

UA Procedure:

Send email with PNR to petra.simon@united.com or info@united.com

Sales Support will reply to email with an approval code to be entered into Endo Box

AC Procedure:

Send email with PNR to gvahelp@brusselsairlines.com

Sales Support will reply to email with an approval code to be entered into Endo Box