

# Service charges for unaccompanied children (UMNR):

LUFTHANSA GROUP

<b>Zone 1</b> Europe incl. domestic	<b>Zone 2</b> Levant and North Africa	<b>Zone 3</b> Short intercont	<b>Zone 4</b> Medium intercont	<b>Zone 5</b> Long intercont
EUR 85	EUR 95	EUR 115	EUR 125	EUR 150
CHF 95	CHF 105	CHF 130	CHF 140	CHF 170
USD 95	USD 105	USD 130	USD 140	USD 170
CAD 135	CAD 145	CAD 175	CAD 190	CAD 230
GBP 75	GBP 85	GBP 100	GBP 110	GBP 130

The service charge for unaccompanied children is applied in addition to the fare per segment and per child – even if siblings are travelling together.

The UMNR service charge (UMNR EMD) is refundable up to 72 hours before departure. This applies both to a stand-alone refund of the EMD and to a refund of the EMD together with the ticket. Within 72 hours before departure, the service charge is non-refundable on a voluntary basis.

## Examples of how to calculate the UM charge:

Flight from London via Zurich to Athens (one way) = EUR 170

(EUR 85 for LHR-ZRH (from Zone 1 to Zone 1) + EUR 85 for ZRH-ATH (from Zone 1 to Zone 1))

Flight from Salzburg via Vienna to New York (one way) = EUR 210

(EUR 85 for SZG-VIE (from Zone 1 to Zone 1) + EUR 125 for VIE-NYC (from Zone 1 to Zone 4))

Flight from São Paulo to Munich and back (round trip) = EUR 300

(EUR 150 for SAO-MUC (from Zone 5 to Zone 1) + EUR 150 for MUC-SAO (from Zone 1 to Zone 5))

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<p><b>Flights within Germany or Austria or Switzerland</b></p> <p><b>Flights within Europe</b> (cross-border) incl.</p> <p>Azerbaijan Morocco Tunisia</p>	<p><b>Flights between Germany/Belgium/Austria/Switzerland and</b></p> <p>Egypt Iraq Israel Jordan Kazakhstan Lebanon Turkmenistan</p>	<p><b>Flights between Germany/Belgium/Austria/Switzerland and</b></p> <p>Africa (West)<sup>1</sup> Bahrain Iran Kuwait Oman Qatar Saudi Arabia United Arab Emirates</p>	<p><b>Flights between Germany/Belgium/Austria/Switzerland and</b></p> <p>Africa (East/Central)<sup>2</sup> Canada (East)<sup>3</sup> India Maldives USA (East)<sup>5</sup></p>	<p><b>Flights between Germany/Belgium/Austria/Switzerland and</b></p> <p>Argentina Brazil Canada (West)<sup>4</sup> China (mainland) Colombia Costa Rica Hong Kong, China Japan Korea Mauritius Mexico Panama Seychelles Singapore South Africa Thailand USA (West)<sup>6</sup></p>

<sup>1</sup> Afrika (West): Benin, Burkina Faso, Ethiopia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Liberia, Nigeria, Senegal, Sierra Leone, Togo

<sup>2</sup> Afrika (East/Central): Angola, Burundi, DR Congo, Cameroon, Kenya, Ruanda, Tanzania, Uganda

<sup>3</sup> Canada (East): e.g. Ontario, Quebec

<sup>4</sup> Canada (West): e.g. Alberta, British Columbia

<sup>5</sup> USA (East): e.g. District of Columbia, Florida, Georgia, Illinois, Massachusetts, New Jersey, New York, North Carolina, Pennsylvania

<sup>6</sup> USA (West): e.g. California, Colorado, Nevada, Texas, Washington