

ADVANCE SEAT RESERVATION

Factsheet

Note: Please [click here](#) for the "Advance seat reservation – Lufthansa Allegris" factsheet

1. Conditions / Availability

- The passenger reserves a specific seat characteristic (e.g. Classic Seat aisle, Classic Seat window, Extra Legroom Seat, Preferred Seat Zone) not a dedicated seat row/number.
- Nevertheless, a seat row/number is disclosed to the passenger, provided that the terms and conditions of advance seat reservation (ASR) are sufficiently communicated during the booking process.
- In the event of operationally necessary aircraft or cabin changes, Austrian Airlines, Brussels Airlines, Lufthansa and SWISS reserve the right to reseat the passenger with best efforts to a seat of the same characteristic as originally booked.
- If the original seat characteristic cannot be provided, the passenger may request a refund.

2. Seat categories

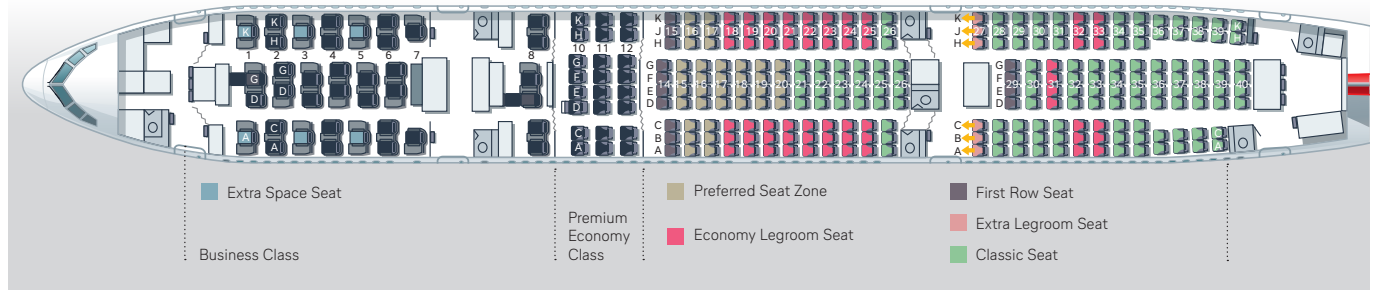
	Classic Seat	Preferred Seat Zone	Economy Legroom Seat	Extra Legroom Seat	First Row Seat	Extra Space Seat
Airlines	OS / SN / LH / LX	OS / SN / LH / LX	OS	OS / SN / LH / LX	OS	OS / SN / LX
Routes	Long-haul / Short-haul	Long-haul / Short-haul	Long-haul (Boeing 777 only)	Long-haul / Short-haul	Long-haul	Long-haul
Compartment	Economy Class Premium Economy Class	Economy Class	Economy Class	Economy Class	Economy Class	Business Class
Description	Our comfortable standard seat (aisle, middle, window)	Preferred seating zone in the front rows of the Economy Class cabin (position is depending on the aircraft type and the cabin configuration)	Standard seat with 7.5 cm (3 inches) more legroom, often located in the front of the Economy cabin.	Standard seat with at least 7.5 cm (3 inches) more legroom. Some of these seats are located in the emergency exit rows.	First row of the Economy Class behind the fixed cabin partition	Single seat (OS/LX at the window) with aisle access offering additional privacy and more stowage compared to other Business Class seats
Availability	Passengers holding a valid Economy Class e-ticket for OS/SN/LH/LX operated flights					Passengers holding a valid Business Class e-ticket for OS/SN/LX operated flights
Interlining	OS/SN/LH/LX/4Y, OS/SN/LH/LX/EN and OS/SN/LH/LX/WK interlining is supported					
Codeshare*	All flights (via OS/SN/LH/LX Service Center) / all long-haul flights (on austrian.com / brusselsairlines.com / lufthansa.com / swiss.com) operated by OS/SN/LH/LX which have been booked under another airline's marketing flight number					
Remarks	Some seats may be located in an emergency exit row for which special terms and conditions (eligibility rules) apply					

* Sale, rebooking and refund of ASR on codeshare flights is only possible via the operating carrier. On austrian.com, brusselsairlines.com and lufthansa.com a seat reservation is only possible after the PNR has been created, not during the initial flight booking. Changes and cancellation conditions of the operating carrier apply.

3. Illustrations

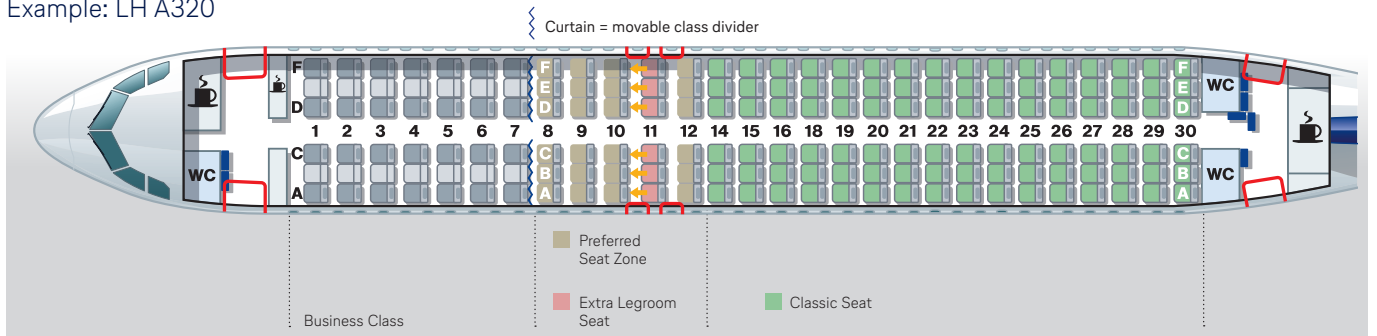
Long-haul aircraft: fixed seat configuration

Example: OS Boeing 777



Short and medium-haul aircraft: variable seat configuration

Example: LH A320



4. Pricing Concept

ASR charges are segment-based and may depend on ticketed fare, frequent flyer status and routing. The price for the different seat categories varies depending on the length of the route (> zone pricing concept).

	Seat / Option	Charge per segment*
Continental flight	Classic Seat (Economy Light)	from € 14 / USD 16 / CHF 16
	Classic Seat (Economy Classic / Economy Flex)	free of charge
	Preferred Seat Zone (Economy Light / Economy Classic)	from € 20 / USD 23 / CHF 23
	Preferred Seat Zone (Economy Flex)	free of charge
	Preferred Seat Zone (HON/SEN: incl. companion)	free of charge (except for Economy Light)
	Extra Legroom Seat	from € 29 / USD 35 / CHF 35
Intercontinental flight	Extra Legroom Seat (HON/SEN: incl. companion)	free of charge (except for Economy Light)
	Classic Seat	from € 16 / USD 18 / CHF 18
	Classic Seat (HON/SEN: incl. companion)	free of charge
	Classic Seat on flights to/from Africa (Economy Flex)	free of charge
	Premium Economy Classic Seat	(except to/from North America) from € 33 / USD 39 / CHF 39
	Premium Economy Classic Seat (HON/SEN: incl. companion)	free of charge
	Premium Economy Classic Seat on flights to/from Africa (Premium Economy Flex)	free of charge (except to/from North America)
	Preferred Seat Zone	from € 23 / USD 29 / CHF 29
	Preferred Seat Zone (HON/SEN: incl. companion)	free of charge
	Economy Legroom Seat on OS flights	from € 50 / USD 58 / CHF 58
	Economy Legroom Seat on OS flights (HON/SEN, incl. companions)	free of charge
	Extra Legroom Seat	from € 46 / USD 52 / CHF 52
	Extra Legroom Seat (HON/SEN, incl. companions)	free of charge
	First Row Seat on OS flights	from € 70 / USD 81 / CHF 81
	First Row Seat on OS flights (HON/SEN)	free of charge
Extra Space Seat on OS/SN/LX flights	from € 109 / USD 119 / CHF 119	
Extra Space Seat on OS/SN/LX flights (HON/SEN, incl. companions)	free of charge	

* When booking via Lufthansa Group Airlines Direct NDC-API, SPRK, austrian.com, brusselsairlines.com, lufthansa.com, swiss.com. For ASR bookings made via GDS, the charge increases by € 7 / USD 7 / CHF 7. Subject to change without notice. For up-to-date prices, please consult your booking tool.

Examples

Flight	Seat	Segment 1	Segment 2
FRA-ZRH	Classic Seat	€ 14 / USD 16 / CHF 16	
VIE-FRA-FCO	Classic Seat	€ 14 / USD 16 / CHF 16	€ 14 / USD 16 / CHF 16
ZRH-JFK	Preferred Seat Zone	€ 50 / USD 55 / CHF 55	
SZG-FRA-ORD	Classic Seat (SZG-FRA) Extra Legroom Seat (FRA-ORD)	€ 14 / USD 16 / CHF 16	€ 83 / USD 94 / CHF 94
VIE-BKK	Extra Space Seat	€ 229 / USD 239 / CHF 239	
VIE-PEK	First Row Seat	€ 90 / USD 104 / CHF 104	

5. Fulfillment

Advanced seat reservation is issued on an EMD-A document. For cases where ASR is free of charge, different processes apply depending on the ASR product, airline, frequent flyer status, GDS or booking system used.

6. Changes & Cancellations

Voluntary reseating on the same flight	rebooking permitted to any seat, in case of seat with higher value: difference is collected, if seat with lower value: no refund of difference, reassociation of existing EMD permitted
Flight change without routing change	rebooking permitted to any seat, in case of seat with higher value: difference is collected, if seat with lower value: no refund of difference, reassociation of existing EMD permitted
Flight change with routing change	rebooking permitted to any seat, in case of seat with higher value or more expensive geographical zone: difference is collected, if seat with lower value or cheaper geographical zone: no refund of difference, reassociation of existing EMD permitted
Voluntary ASR refund without ETKT refund	no stand-alone refund permitted
Involuntary ASR refund without ETKT refund	stand-alone refund permitted if the original seat category is not available on the new flight
ASR refund within the grace period (until 23.59 hrs on the next calendar day after EMD issuance)	refund permitted (Exception: Stand-alone grace period ASR refunds are only permitted up to and including 5 days before departure of the flight concerned)
ASR refund with ETKT refund	no refund permitted
ASR refund after upsell (rebooking of fare) to a higher cabin	refund permitted
ASR refund after upgrade (e.g. Miles & More, fix price, airport upgrade) to a higher cabin	refund permitted

For more details, please visit lufthansaexperts.com